



Acronym Anxiety!

What do all those letters mean!?

Who We Are

Mediacurrent is a **full-service digital agency** that implements world class **open source software development, strategy and design** to achieve defined goals for **enterprise organizations seeking a better return on investment.**

Today's Presenters



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Today's Agenda

- I. Origins
- II. Definitions
- III. Commonly misused/overused
- IV. Multiple meanings
- V. Terms mistaken for acronyms
- VI. Best Practices

**MY FACE WHEN SOMEONE IS
EXPLAINING SOMETHING**



THEY KNOW NOTHING ABOUT

Acronyms Initialism Abbreviations

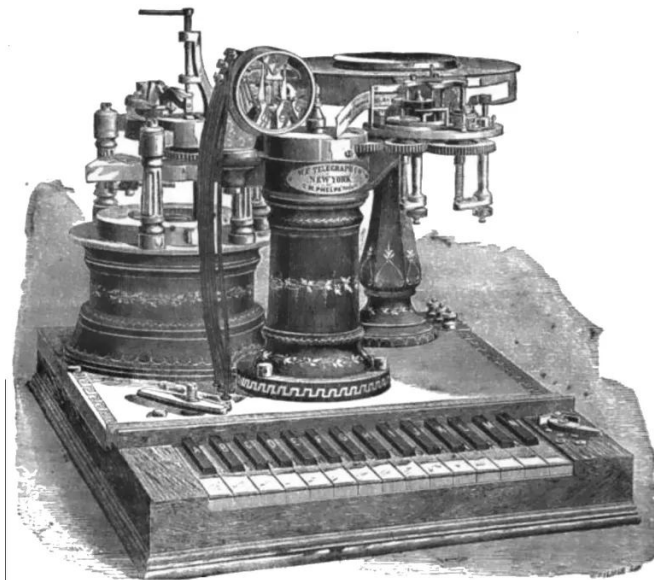
Origins

Morse Telegraph Club, Inc. Sampling of the Phillips Code

The Phillips Code is a telegraphic shorthand devised in 1879 by Walter P. Phillips, an expert press telegrapher and later head of United Press.

The code has been revised several times. Most of these examples are from the 1923 edition, edited by E.E. Bruckner and published by *Telegraph & Telephone Age*, 253 Broadway, New York City.

A	DFC..... DIFFERENCE	HP..... HOPE	KMP..... COMPARE
AB..... ABOUT	DPI..... DIFFERENT	HPN..... HAPPEN	KMPD..... COMPARED
ACG..... ACCORDING	DNR..... DINNER	HR..... HERE	KNV..... CONVERSATION
ADS..... ADDRESS	DGD..... DISCOVERED	HVR..... HOWEVER	KP..... KEEP
AFN..... AFTERNOON	DT..... DON'T	HVU..... HAVE YOU	KT..... CONTAIN
AJM..... ADJUSTMENT			KTD..... CONTAINED
ANR..... ANOTHER	E	I	KU..... CONTINUE
APC..... APPRECIATE	EA..... EACH	IFN..... INFORMATION	KUD..... CONTINUED
AVB..... AVAILABLE	EH..... EITHER	IH..... IT HAS	
AYB..... ANYBODY	EJO..... ENJOY	IKD..... INDICATED	L
AYG..... ANYTHING	ENH..... ENOUGH	IKN..... INDICATION	LAF..... LAUGH
AY..... ANY	ESPY..... ESPECIALLY	IA..... IMMEDIATELY	LBR..... LUMBER
	EY..... EVER	IMA..... IMAGINE	LG..... LONG
B	EXA..... EXTRA	IMMY..... IMMENSELY	UK..... LIKE
B..... BE	EXK..... EXPECT	IMT..... IMMEDIATE	LRJ..... LARGE
BF..... BEFORE	EXQ..... EXCUSE	INXD..... INSTRUCTED	LTR..... LETTER
BFL..... BEAUTIFUL	EYB..... EVERYBODY	INXN..... INSTRUCTION	LUK..... LOOK
BFT..... BREAKFAST	EYG..... EVERYTHING	IP..... IMPROVE	LV..... LEAVE
BH..... BOTH		IFT..... IMPORTANT	
BKN..... BROKEN	F	IQ..... INQUIRE	M
BLDG..... BUILDING	F..... OF THE	IGG..... INQUIRING	M..... MORE



Modern Telegraph



Business & Development Acronyms

(somewhere in between the telegraphs)

Marketing & Strategy Acronyms

- SEM: Search Engine Marketing
- SEO: Search Engine Optimization
- SERP: Search Engine Results Page
- PPC: Pay-per-click
- GTM: Google Tag Manager
- GA: Google Analytics
- CTA: Call to Action
- UX: User Experience
- KPI: Key Performance Indicator

Business Acronyms

- B2B: Business to Business
- B2C: Business to Consumer
- RFP: Request for Proposal
- FY: Fiscal Year
- ROI: Return on Investment
- CRM: Customer Relationship Management
- CMS: Content Management System

Project Management Acronyms

- PM: Project Manager
- CSM: Certified Scrum Master
- CSPO: Certified Scrum Product Owner
- SOW: Statement of Work
- SMART: Specific, Measurable, Attainable, Realistic, Time-bound
- MVP: Minimum Viable Product
- WIP: Work in Progress

SMART Goals?



Development Acronyms

- HTML/CSS: Hypertext Markup Language & Cascading Style Sheets
- JS: JavaScript
- GIF: Graphics Interchange Format
- TFA/2FA: Two-Factor Authentication
- API: Application Programming Interface
- LAMP: Linux, Apache, MySQL, and PHP
- QA: Quality Assurance
- UAT: User Acceptance Testing
- WYSIWYG: What You See Is What You Get
- Grunt / Gulp: Weird stuff we think the front-end devs made up

Misused/Overused Acronyms

Misused Acronyms

- KPI
- Sass vs. SaaS
- SEM vs. SEO
- UX vs. UI

Overused Acronyms

- ASAP
- EOD
- COB
- MVP
- ROI

Acronyms with *Multiple Meanings*

Wait, what do you mean?

- SOW
 - Statement of Work
 - Scope of Work
- CSM
 - Certified Scrum Master
 - Client/Customer Success Manager
- SA
 - System Admin
 - Security Alert
- MVP
 - Minimum Viable Product
 - Most Valuable Player

Words Confused as Acronyms

Is it an acronym?

- Scrum
- Jira
- DevOps
- Git

Best Practices

Acronyms in Conversation

- Pay attention to context
- Be aware of your audience
- Confirm before sending
- Acronyms as words

Acronym Library

- Agile Glossary:
 - <https://www.agilealliance.org/agile101/agile-glossary/>
 - <https://www.collab.net/services/training/agile-glossary>
 - <http://www.innolution.com/resources/glossary>
- Marketing / Strategy Glossary:
 - <http://www.addmustard.com/blog/20-common-marketing-acronyms/>
 - <https://blog.hubspot.com/marketing/marketing-acronym-glossary>
 - <https://econsultancy.com/blog/62179-100-frequently-used-digital-marketing-acronyms>
- Business Terms
 - https://en.wikipedia.org/wiki/List_of_business_and_finance_abbreviations



Questions?



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